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Genex's Patricia McFall Wins Case in Point Platinum Award

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Case management prize is one of industry's highest honors

WAYNE, PA “May 18, 2016” Genex case manager Patricia McFall, RN, CCM, has been recognized as one of her profession's finest after recently winning the Case in Point Platinum Award for Social Services and Disability Management.

The Case In Point Platinum Awards Program is designed to recognize leaders in case management who are improving the delivery of care in the areas they serve. Processes such as transition of care, disease management, behavioral health and other creative strategies are making a difference as the industry works to improve quality of care, while at the same time lowering healthcare costs, officials said. Genex Services is one of the nation's largest providers of workers' compensation clinical and cost containment services.

McFall, a case manager at Genex Services' Georgia branch, won for her work with a 23-year-old male who sustained a significant workplace injury when a ladder he was positioning hit an electrical line sending 19,600 volts through his body. The accident resulted in multiple life-threatening burns and injuries, including an anoxic brain injury which affected swallowing, memory and other cognitive functions. McFall's diligence in managing the case with the injured worker, his family and vocational team helped the young man attain the skills necessary to reach his highest functional potential and return to independent living.

Tim Howard, senior vice president of field case management, said McFall represents the outstanding work performed by Genex's 1,700 case managers across the country who help thousands of injured workers return to their jobs or a higher level of independence each year.

"The Platinum Awards are a symbol of excellence in case management and Patricia is certainly deserving of this honor," said Howard. "Her case and the outcomes achieved truly represent the significant impact case managers make in improving the lives of injured workers and helping them regain the skills they need to be productive members of society."

About Genex Services, LLC

Genex Services (www.genexservices.com) is the trusted provider of managed care services enabling workers' compensation payers and risk managers to transform their bottom lines. Genex is a managed care leader with more than 2,900 employees and 47 service locations throughout North America. The company serves 381 of the Fortune 500 companies as well as the top workers' compensation and disability carriers and third-party administrators in the U.S. In addition, Genex is the only company that delivers high-quality clinical services enhanced by intelligent systems and 360-degree data analysis. The company consistently drives superior results related to medical, wage-loss, and productivity costs associated with claims in the workers' compensation, disability, health care and automobile systems.

About the Case In Point Platinum Awards

The Case In Point Platinum Awards, presented by Dorland Health, highlight the innovative and creative work of individuals and organizations making a difference in today's complex healthcare system. The annual awards competition sets the standard for success across a variety of disciplines and settings in the overarching continuum of care coordination.



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