



## CHOICE Provider Network

### A Different Kind of Workers' Compensation Network

*Employers, Providers and Injured Workers agree on the difference*

Studies have shown that a small percentage of physicians treat a high proportion of worker's compensation claims.\* Unlike other networks, the CHOICE Provider Network has been developed specifically for workers' compensation. The CHOICE Provider Network is known for its dedication to customer service and its reputation for working directly with providers who are experienced, willing and able to effectively treat occupational injuries. This sets the CHOICE Provider Network apart from the "any willing provider" networks consisting of 25,000 or more providers.

The CHOICE Provider Network delivers a highly qualified and educated workers' compensation network of providers dedicated to realigning the incentive presently functioning within our workers' compensation system. Our providers deliver consistent quality care and work closely with our clients to return their injured employees to work. Our network improves network penetration, reduces lost time claims, reduces litigation, and lowers the average cost per claim.

*\*Study conducted by the California Work Comp Institute (CWCI)*

## Solutions

- CHOICE strives to provide quality medical care for injured employees in a timely manner. Our survey results have shown:
  - 80% of the injured employees are seen by a provider within 1 hour or less
  - 98% of the injured employees utilizing a CHOICE provider stated that the physician/nurse treated them with care
  - 92% indicated that the initial doctor's visit met their needs - Injured employee satisfaction equates to lower overall claim costs
- The CHOICE network philosophy focuses on quality and timeliness of care rather than deep discounts
- CHOICE has a selective approach to contracting with providers. Our focus is on quality versus quantity

## Services

- CHOICE is comprised of 12,000 plus providers in Florida who are experienced and committed to workers' compensation
- CHOICE maintains an experienced provider relations department to work with carriers, employers and providers to resolve issues
- CHOICE affords enhanced communication between physicians, adjusters and nurse case managers resulting in:
  - More timely access to appropriate medical care
  - Higher levels of injured employee satisfaction
  - Better outcomes for clients and injured employees