



Disability Solutions

Genex provides disability and employee absence solutions that span across the continuum of disability and absenteeism to assist employers and insurers in managing STD, LTD, FMLA, and ADA. Our high-quality, customizable services driven by specialized disability management expertise helps payers reduce claims costs, improve processing efficiency and comply with regulatory requirements.

Optis LeaveXpert™ & ADAinteract™

Optis, a division of Genex Services, is a leading provider of people data, leave management, and cloud software solutions. We empower organizations to manage leave, events and navigate the ADA accommodations process. Our applications help reduce your administrative burden, ensure compliance with FMLA and other types of leave, manage your accommodations related to ADA and ADAAA and gain immediate access to leave information to help you make better business decisions.

Social Security Disability Advocacy (SSDI)

Our SSDI program provides representation services for individuals who are referred by insurance carriers and self-insured employers or for those who are self-referred. Our representatives file applications and appeals at all levels. They keep current on the latest SSDI policies and procedures by maintaining close working relationships with all entities related to the SSDI process.

Disability Case Management

We provide a full range of field and telephonic case management services to help you effectively manage your disability claims to optimal outcomes. Genex's specialized Disability Case Management gives you needed transparency into a claim to ensure it is being managed on the right path with a focus on accelerated return to work and expense control. Our staff provide clinical confirmations of impairment, validate restrictions and limitations against benchmark disability durations, and act as patient advocates to accelerate return to work.

Key Features

- Disability assessment
- Vocational assessment
- Ergonomic consulting and job accommodation
- Forensic-level transferable skills analysis and labor market surveys
- Job-seeking skills training
- Job development and placement
- Medical support for FMLA
- Outsourced, in-house, or hybrid resources
- Consulting for all STD and LTD support needs

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