



[Workers' Comp](#)

Genex Wins Case In Point Platinum Awards for Excellence in Case Management

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WAYNE, Pa. â€“ May 7, 2014â€“ Genex Services, Inc. ("Genex"), the leading provider of case management services to the workers' compensation, disability, and auto markets, announced that two of its case managers were recognized for excellence in case management with â€œCase In Pointâ€• Platinum Awards.

Dianna Frye, RN, CCM, a medical/catastrophic case manager, won a Platinum Award in the Case/Care Manager â€“ Patient Outreach category. Her nomination relayed the story of a 33-year old who suffered catastrophic injuries when he was run over by a dump truck carrying stone, and how Frye's intervention meant the difference between life and death.

Michelle Melanson, RN, BSN, won a Platinum Award in the Workers' Compensation Case Manager category. Melanson was nominated by her manager, Kathryn Shaw, MS, CRC. â€œMichelle exemplifies the best that can be accomplished in her role as workers' compensation case manager. She never loses focus on her role as patient advocate, ensuring that the clients' medical needs are met while assisting the insurance company with managing costs. Michelle has case managed multiple highly visible cases that were covered by the news media, and she has been praised frequently by our customers and account management team for her timely and comprehensive updates and successful outcomes,â€• said Shaw.

Additionally, one of Genex's dedicated client teams won an Honorable Mention in the Workers' Compensation Case Management category for their collaborative and integral role in the client's return-to-work program.

"We are honored to receive these awards and proud to support our dedicated case managers in the remarkable work they do every day,â€• said Peter Madeja, CEO of Genex.

Genex's case managers work with treating physicians to coordinate appropriate quality care, ensure patient satisfaction, improve medical outcomes, facilitate a patient's timely return to work, and decrease overall health care expenses.

Genex (<http://www.genexservices.com>) provides insurers, employers, and third party administrators with a broad array of managed care solutions and information management capabilities through its more than 2,700

employees and 57 service locations throughout North America. The company has a demonstrated ability to help clients manage and control the medical, wage loss, and productivity costs associated with claims in the workers' compensation, disability, automobile, and health care systems. Genex services include utilization management, case management, medical bill review, preferred provider organizations, specialty networks, Social Security representation, information management, Medicare Set-Aside, and related capabilities.

The Case In Point Platinum Awards, presented by Dorland Health, highlight the innovative and creative work of individuals and organizations making a difference in today's complex healthcare system. The annual awards competition sets the standard for success across a variety of disciplines and settings in the overarching continuum of care coordination.



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