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Field Case Management in the Face of COVID-19

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As Americans practice social distancing to prevent further spread of COVID-19, it is important injured employees safely continue to receive the services they need for their claims to progress. For this reason, Genex continues to provide field case management services in a way that prevents the spread of COVID-19 and supports the health of your injured employees and our case managers alike. Our services, including case management, are considered an essential business as it relates to Insurance and Healthcare Services and meets criteria for continued operation under mandated shelter-in-place scenarios.

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