

Workers' Comp

WCI: Best Practice Hierarchy

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Prioritizing Integration of Utilization Review, Medical Nurse Case Management, Medical Bill Review

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By Amanda Naser

Utilization review (UR) and medical bill review (MBR) have long been viewed as a perfect pairing in workers' compensation. So much so that the need for integration between the two services has been given much attention by service providers. Today's most effective workers' compensation managed care programs have raised the bar by demanding a more impactful strategy. Fostering a hierarchy of best practices can improve managed care program efficiencies, outcomes, and resulting savings. This hierarchy combines utilization review, medical bill review, and medical nurse case management in a different way. Prioritization of when and how this trio of strategies is integrated matters.

Continuing reading here.

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