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WC Magazine: Getting Case Management Off Auto Pilot

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Workersâ€™ compensation professionals are always in need of practical solutions to ease their busy workloads. Thatâ€™s why casemanagement plays an essential role in keeping claims on course. However, too often, this essential component is left on autopilot until a case lingers and intervention is needed.

In this issue of *WC Magazine*, Ron Skrocki, vice president at Genex Services, warns this type of approach can easily steer claims off course and lead to a systems crash. In *Getting Case Management Off Autopilot*, Skrocki offers case management evaluation strategies to help you regain control of your programs.

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